A picture containing wheel

Description automatically generated**Sharifa Ouro-Akondo.**

 Houston, TX 77082. 346 204 0466 sharifa.ouro@hotmail.com

**SUMMARY**

Over 5+ years of experience in IT industry with strong knowledge in Configuration Management, Change/Release/Build Management, System Administration, Support & Maintenance in Environments like Red Hat Enterprise Linux, CentOS & Expertise in automating builds and deployment process with focus on DevOps tools.

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| * Platform: CentOS/ RHEL 6&7, Ubuntu * Bash Shell Scripting * CI: Git, Bitbucket/GitHub and Jenkins * CD: Ansible, Docker, K8s and AWS * DevOps tools and AWS cloud deployment | * AWS service (EC2, IAM, ECS, ELB, VPC and S3) * Patching, troubleshooting and upgrades * Storage management * Ticketing: Jira/Kanban board/confluence Service now |

**PROFESSIONAL EXPERIENCE**

* **DATA SERVICE GROUP Inc. Houston Tx, USA.**

Devops engineer/linux system administrator Sept.2018 – Till date.

* Experienced in building CI/CD pipeline, using tools like Git, Jenkins, Ansible, Docker and Kubernetes
* Installing, configuring and hardening of standalone Linux servers.
* User/group administration, file/directory security, authentication and access management (SSH, Firewalls, Sudo).
* Writing bash shell scripts to automation servers.
* Experienced with AWS services (EC2, IAM, ECS, VPC ,ELB and S3).
* Building load balancer using Haproxy software.
* Participate on call rotation for off hours issues.
* Setting AWS as code using Jenkins and Ansible.
* **DIOR ROYAL NIG. Victoria Island, Lagos. Nigeria.**

I.T. Operations Administrator Feb. 2015 – Dec. 2017.

* Performed periodic system updates and management dependency issues and SELinux configuration.
* Responsible for creating, modifying and deleting users and groups, and assigning the permissions and access.
* Installation, configuration and hardening of Linux servers.
* Writing bash shell scripts to automate servers
* **ENOCH INFORMATIQUE Lome -Togo**

I.T. Operations Administrator Jan. 2013 – Dec. 2015.

* Provided end-users system support, resolved access and connectivity issues.
* Testing & troubleshooting new applications
* Hardware assembly and quality control.
* Collaborate with IT professional to track company asset inventory database.

**ACADEMIA/CERTIFICATION/LANGUAGES**

* Sociology at University of Lomé, Togo
* Red Hat Certified System Administrator (RHCSA), in progress.
* English, French, Arabic and German.